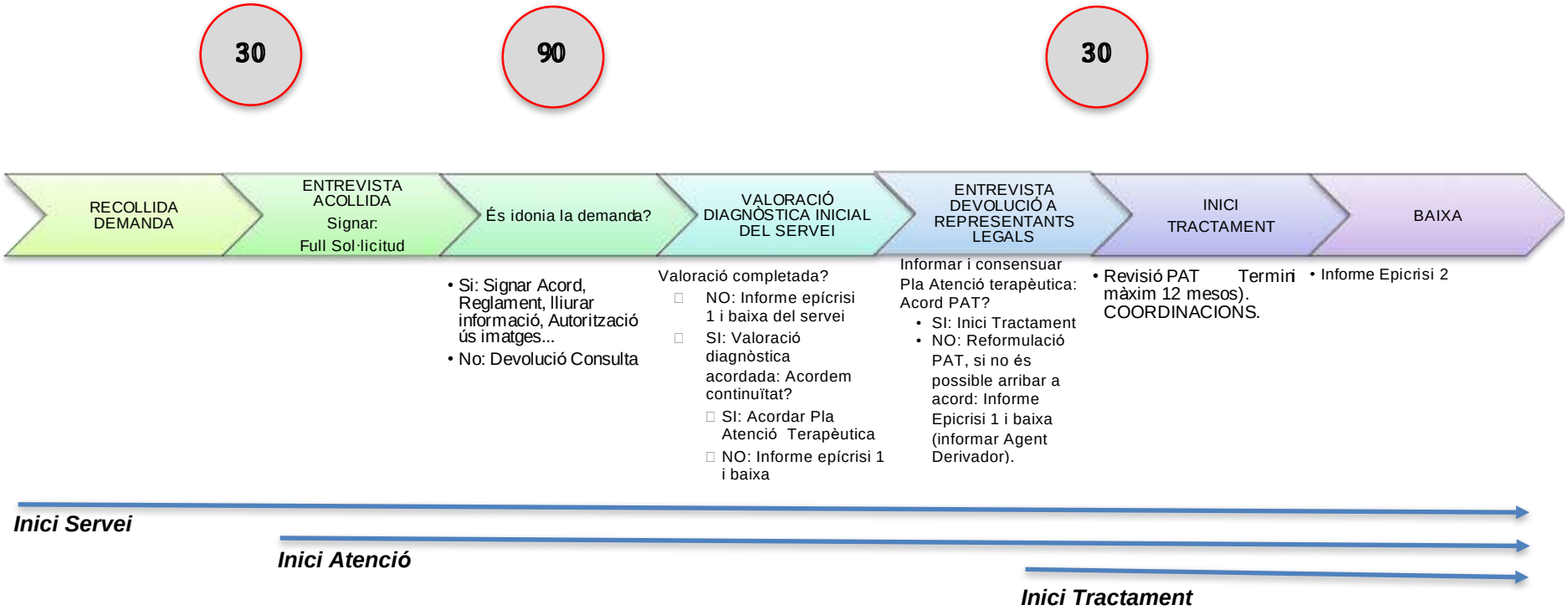ESQUEMA PROCÉS ATENCIÓ AL CDIAP